

Red Bird Music School

Pricing, Terms & Conditions

Thank you for purchasing music lessons at Red Bird Music School. We look forward to helping you become more proficient with your instrument(s) in a safe, welcoming, and encouraging environment. If you have any questions or concerns along the way, please don't hesitate to connect at any time.

Read on for information on scheduling, pricing, cancellation policies, and more.

Private Lessons

Our private and semi-private lessons are delivered on a weekly basis. Once you have registered, the day and time are yours until the end of the session you have registered for. New students have the opportunity to start with a 4 Lesson Starter pack to see if music lessons are right for them. It usually takes 4 lessons to know whether you will enjoy learning an instrument with one of our teachers, hence the 4-class minimum.

Winter 2023 Semester dates:

January 2 - March 21 (no lessons on February 19)

March Break Camps, no private lessons: March 9-15

Recital: March 23 and 24

Make up week: March 25-28

Starter packs can begin at any time, depending on availability.

Group Programs

Please see our website's "Winter Programs" page for details on lesson time and price.

4-LESSON STARTER PACKS

Fees:

Starter 4-pack private, 30 minute lessons: \$156 (\$39.00/lesson)

Starter 4-pack private, 60 minute lessons: \$296 (\$74.00/lesson)

Starter 4-pack semi-private, 30 minute lessons: \$248.20 (\$62.10/lesson)

Starter 4-Pack semi-private, 60 minute lessons: \$418.08 (\$104.52/lesson)

There is no HST charged to music lessons

Full payment is due to secure your time slot, and in advance of the first lesson.

Starter packs are for new student/teacher combinations only. Once the 4 lessons for the starter pack are complete, the student must purchase lessons that run to the end of the session, or begin a new starter pack with a new teacher.

Cancellations within Starter Pack

By the Student:

Because the teacher's time is booked for each student for the entire Starter Pack, missed classes will not be refunded or rescheduled.

By the School:

Should an Instructor be absent, the student will be given a make-up lesson during the scheduled make-up week or at a mutually agreeable time, as scheduled by the Music School.

Due to inclement weather or power outage or facility disruptions: Please check the Red Bird web site, Red Bird Social Media channels or call the school after 12pm for the status of lessons during inclement weather. While we will do our best to

communicate closures, it is the responsibility of the student to ensure the school is open before traveling for lessons. All lesson cancellations due to inclement weather will be rescheduled to makeup week or at a mutually agreeable time.

FULL OR PARTIAL/PRORATED SEMESTER LESSONS

Winter 2023 Semester (pricing for 30 minute, private lessons):

Mondays: 9 lessons: \$351.00

Tuesdays, Wednesdays and Thursdays: 11 lessons: \$429.00

Saturdays 10 Lessons: \$390.00

Sundays: 10 Lessons: \$390.00

Mid session-starts are permitted and will cost will be adjusted/prorated to reflect the number of lessons remaining in the session.

Cancellations for full/prorated semester bookings

By the Student

Because the teacher's time is booked for each student for the whole term, we limit the number of missed lessons that can be rescheduled (not refunded) to ONE per session (whether a full or partial session). Notification of absence must be received within a minimum of 24 hours, by email in order to be rescheduled. Any other missed lesson will be considered forfeited and will not be rescheduled or refunded. Lessons will be rescheduled to makeup week, or to a mutually agreeable time before the end of the session. Rescheduled lessons cannot be carried into the next session, and will be considered forfeited.

By the School

Instructor Absence - Should an Instructor be absent, the student will be given a make-up lesson during the scheduled make-up

week or at a mutually agreeable time, as scheduled by the Music School.

Cancellations or rescheduling requests must be communicated to the administration team by email (lessons@redbirdlive.ca), in-person, or by phone (613-526-2473). Cancellation or rescheduling requests made to the music teacher will not be completed.

Due to inclement weather or power outage or facility disruptions

Please check the Red Bird website, Red Bird Social Media channels or call the school after 12p.m. for the status of lessons during inclement weather. While we will do our best to communicate closures, it is the responsibility of the student to ensure the school is open before traveling for lessons. All lesson cancellations due to inclement weather, power outage or facility disruptions will be rescheduled to makeup week or a mutuality agreeable time before the end of the session.

Payments

Full Semester: a minimum payment 50% of the full amount is due in advance of the first lesson, and to secure your spot. The remaining 50% is due at the midway point of your lessons. Once a student is committed via the first payment, to the full semester, it is understood that the full amount invoiced is due and non-refundable. Full payment must be received on or in advance of the payment schedule found on the invoice.

LESSON FEES

A minimum of 2 months notice will be given to clients in advance of any change to lesson fees.

RECITALS

All students are encouraged to participate in our end of session recitals. Friends and family are invited to attend.